

CARE INSTRUCTIONS:

- Natural products such as leather and timber have unique characteristics created by their environment. Variations of grain and colour are not a manufacturing fault but a direct result of the variability of the natural environment.
- Do not remove or machine wash cushion covers even if a zipper is present.
- Be careful not to damage the product when moving it. Lift with care and avoid dragging. Ensure all cables are secure and away from base when moving it, ensure no cables or cords are sitting underneath the base of the chair. This can not only damage the cables, but also result in injury if chair is unbalanced.
- Ensure products is a suitable distance from walls and/or other furniture so as to have enough room for lift/reclining motion. Note: it is possible to damage lift/reclining mechanism if minimum distance is breached, and this may not be covered by warranty.
- Where materials are flammable, keep at least 30 centimetres away from direct heat sources such as heaters.
- Light in general, especially direct sunlight, damages all furniture. Avoid exposure through the positioning of your furniture.
- Loose threads should be cut off, not pulled, and loops should be pushed back in, not cut.
- Sofa foams and padding will naturally soften and lose shape over time. Leather and fabric covers will crease in accordance with usage.
- Avoid build-up of grime and dust on all furniture. If left, these will attack the integrity of the surface finish, resulting in damage.
- Please follow cleaning instructions on your product to avoid chemical damage or staining.
- Note: Special care should be taken for customers taking certain medications (including but not limited to; chemotherapy, blood pressure, heart medications etc). Some of these medications can be transferred through skin/perspirations and onto the surface of the furniture and cause stains and damage. If you use these kind of medications, we recommend increasing the frequency of cleaning and protecting your leather products. Pay attention to arms and headrests, and those areas that experience the greatest body contact. We strongly encourage using a cover to protect the chair from these medications and changing regularly.

| MATERIALS | CARE INSTRUCTIONS |
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| FABRIC | <ul style="list-style-type: none"> ▪ Do not remove or machine wash cushion covers even if zipper is present. ▪ Loose threads should be cut off, not pulled, and loops tucked back in. Never pull! ▪ Blot/tap wet stains, avoid rubbing or dragging. Allow wet stains to soak into paper towels/ cloth as much as possible. ▪ Fabric should be spot cleaned, with warm water and water-based cleaning agents, do not oversaturate or use heavy chemicals. Apply cleaning agent to cleaning cloth, not directly to product. ▪ If necessary, we recommend professional dry cleaning. ▪ Pilling can occur occasionally as a result of normal daily use; pills can be removed by a battery-operated pilling tool. ▪ Brush off/vacuum excess dirt before starting cleaning process. ▪ Brush and/or vacuum at least once a month to reduce wear and tear. ▪ Fabrics can soften and crease over time with normal use. |
| LEATHER | <ul style="list-style-type: none"> ▪ Natural products such as leather and timber have unique characteristics created by their environment. Variations of grain and colour are not a manufacturing fault but a direct result of the variability of the natural environment. Variations include; scratches, wrinkles, healed scars, leather panels or stitching. ▪ Light in general, especially direct sunlight, damages all furniture. Avoid exposure through the positioning of your furniture. ▪ Dust and vacuum regularly ▪ Avoid direct heat, keep away from heating vents/radiators/air con as extreme temperature changes and heat can damage your leather. ▪ Leather is pliable so expect some stretch with normal use, the amount of stretch depends on temperature, humidity, regular use, and foam used. ▪ Please only use leather cleaners and conditioners to clean ▪ Note: Special care should be taken for customers taking certain medications (including but not limited to; chemotherapy, blood pressure, heart medications etc). Some of these medications can be transferred through skin/perspirations and onto the surface of the furniture and cause stains and damage. If you use these kind of medications, we recommend increasing the frequency of cleaning and protecting your leather products. Pay attention to arms and headrests, and those areas that experience the greatest body contact. We strongly encourage using a cover to protect the chair from these medications and changing regularly. |
| POWER/ ELECTRICS | <ul style="list-style-type: none"> ▪ Be careful not to damage the product when moving it. Lift with care and avoid dragging. Ensure all cables are secure and away from base when moving it, ensure no cables or cords are sitting underneath the base of the chair. This can not only damage the cables, but also result in injury if chair is unbalanced. ▪ Do not move chair by dragging from the headrest, this can damage the frame and may void warranty. ▪ Ensure products is a suitable distance from walls and/or other furniture so as to have enough room for lift/reclining motion. Note: it is possible to damage lift/reclining mechanism if minimum distance is breached, and this may not be covered by warranty. ▪ Please adhere to the weight capacity as instructed |